



SCHEDULE 1

Sub-processors as of 16 May 2018

Infrastructure – Customer Data Storage

The Services are hosted in enterprise-class data centers and are divided into a modular architecture based on “instances.” In general, Customer Data is stored in USA data centers irrespective of the region from which a customer subscribes to the Services; AP stores Customer Data in data centers operated by Amazon Web Services, Inc. (“AWS”) and AP utilizes data center operated by Macstadium Inc for app binary generation.

Each instance (for example, EC2 or RDS) of the Services contains many servers and other elements to make it run. Copies of each instance are located in two data centers. One data center serves as the primary location from which data is served, and the second data center serves as a back-up. The primary location will switch between the two data centers periodically. AP uses vendor-supplied technologies to optimize the accuracy and integrity of replication between primary and secondary systems and to continuously monitor the data replication process.

The following describes the countries and legal entities engaged in the storage of Customer Data by AP for the Services.

Customer Region	Instance Type	Data Centre Countries and Operators
Americas, Europe, APAC & Australia	EC2 (VPC)	United States (Amazon Web Services, Inc.)
	RDS (VPC)	
	Sandbox (VPC)	
Americas, Europe, APAC & Australia	Mac Minis (VPC)	United States (MACSTADIUM Inc.)

AP may store in all data centers identifying information about Customer's instance(s) of the Services and identifying information about Users for the purposes of operating the Services, such as facilitating the login process and the provision of customer support. Such identifying information shall only include the following personal data about Users, as provided by Customer in its provision of User accounts: first and last name, email address, username, phone number, and physical business address. Sandbox copies are created at a data center level; any instance can refresh to any sandbox within a data center.

Customer Support

The following legal entities are engaged in processing Customer Data for customer support purposes. The entities below only have access to Customer Data to the extent such access is expressly granted by Customer for support purposes. Such entities may also have access to the following identifying information about Users for the purpose of routing and facilitating customer support requests: first and last name, email address, username, phone number, and physical business address.

Entity Name	Entity Type	Entity Country
Appy Pie LLC	AP Affiliate	United States
Appy Pie Ltd	AP Affiliate	United Kingdom
Appy Pie LLP	AP Affiliate	India